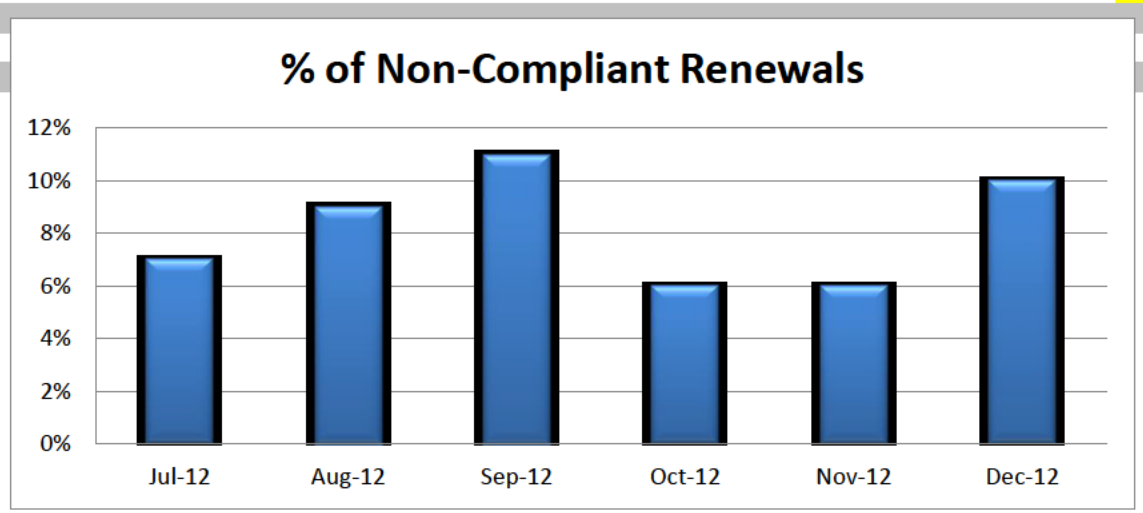
Renewal Non-Compliance Rates - Historical Perspective

License Renewal Period	Report Dates Monthly Renewal Count	% 12/11	% 01/12	% 02/12	% 03/12	% 04/12	% 05/12	% 06/12	% 07/12	Aug-12	% 08/12	Sep-12	% 09/12	12-Oct	% 10/12	Nov-12	% 11/12	Feb-13	% 02/13
Jan-11	567	2%	2%	2%	2%	2%	2%	2%	2%	10	2%	10	2%	10	2%	8	1%	4	1%
Feb-11	567	1%	1%	1%	1%	1%	1%	1%	1%	6	1%	5	1%	5	1%	5	1%	3	1%
Mar-11	571	2%	2%	2%	2%	1%	1%	1%	1%	5	1%	5	1%	5	1%	3	1%	1	0%
Apr-11	602	3%	2%	1%	1%	1%	1%	1%	1%	4	1%	5	1%	5	1%	5	1%	4	1%
May-11	615	2%	2%	1%	1%	1%	0%	0%	0%	3	0%	3	0%	3	0%	2	0%	2	0%
Jun-11	563	3%	2%	2%	1%	1%	1%	1%	1%	4	1%	4	1%	4	1%	3	1%	3	1%
Jul-11	632	3%	3%	3%	3%	2%	2%	2%	2%	12	2%	12	2%	12	2%	9	1%	8	1%
Aug-11	705	2%	2%	2%	2%	1%	1%	1%	1%	5	1%	4	1%	3	0%	3	0%	3	0%
Sep-11	649	11%	8%	6%	6%	3%	2%	2%	2%	15	2%	15	2%	15	2%	7	1%	5	1%
Oct-11	666		10%	4%	4%	3%	2%	2%	2%	12	2%	9	1%	6	1%	6	1%	2	0%
Nov-11	615			7%	5%	3%	1%	1%	1%	7	1%	5	1%	5	1%	4	1%	4	1%
Dec-11	668				12%	5%	3%	3%	2%	16	2%	11	2%	6	1%	5	1%	3	0%
Jan-12	632					6%	4%	3%	3%	20	3%	13	2%	9	1%	8	1%	7	1%
Feb-12	671						4%	2%	2%	8	1%	4	1%	4	1%	4	1%	1	0%
Mar-12	697							7%	4%	20	3%	13	2%	11	2%	9	1%	2	0%
Apr-12	585								9%	29	5%	20	3%	15	3%	12	2%	6	1%
May-12	232									43	19%	21	9%	17	7%	13	6%	7	3%
Jun-12	670											46	7%	25	4%	9	1%	3	0%
Jul-12	761													66	9%	26	3%	12	2%
Aug-12	667															46	7%	8	1%
Sep-12	670															76	11%	30	4%
Oct-12	704																	45	6%
Nov-12	627																	40	6%
Dec-12	634																	65	10%